
FEHB Program Carrier Letter

All Community-Rated Carriers

U.S. Office of Personnel Management
Office of Insurance Programs

Letter No. 2000-16

Date: April 4, 2000

Fee-for-service [--] Experience-rated HMO [--] Community-rated [16]

SUBJECT: 2001 ADDITIONAL RECONCILIATION INSTRUCTIONS
Community-Rated Carriers Only

As promised in Carrier Letter 1999-16 (HMO Enclosure), we will reimburse community-rated carriers up to \$7,000, for administering the 1999 Consumer Assessment of Health Plans Survey (CAHPS) Child Survey. If you reported CAHPS Child data to OPM in 1999, please follow the instructions below to claim your reimbursement:

- Carriers submitting large plan reconciliation (see rate reconciliation guidelines in Carrier Letter 2000-14 for definition) include the cost (up to a maximum of \$7,000) in the brochure printing line of the reconciliation (line 10). Specify the amount added with any brochure printing documentation.
- Carriers that file small plan reconciliation (see guidelines for definition) should submit their Attachment I proposal with a CAHPS Child Survey cost (up to the \$7,000 maximum) footnoted on the bottom of the attachment. OPM will make payments to these plans out of their Contingency Reserve Funds (CRF) accounts where possible.

Please direct your questions about the CAHPS remittance to Sherry Simon or Jim Quayle at (202) 606-0722, or to actuary@opm.gov.

Sincerely,

(signed)

Frank D. Titus
Assistant Director
for Insurance Programs